

Questions

Mobile/tablet app or desktop?

Am I wright that loading and unloading time could be different for different customers?

What information we working with?

Dock Schedule / DS

Administrator/  
Shipping/Receiving Clerk  
MVP\*

Customers

Authorizer watchers

Complete schedule MVP\*

Edit schedule MVP\*

Sending requests

Make: comments/  
feedback/ notes?

Sending reports?

Receiving requests

Downloading/uploading  
products

Sending reports or any  
other action after  
completing process

Comments?

Watching schedule

Feedback/comments?

Right now we are working with Admin functionality only

I think after editing DS admin need to send request to customers and after receiving confirmation DS completed? May be not whole schedule but I think we need to visualize confirmed and not confirmed requests.

Admin's (Siping/Reciving Clerk) scenario

We have a list of requests (doc appointments)

How big this list?

What information we need to see every time and what additional information we have ?

Who making this request or it made automatically?

Decision making aspects.

How clerk receive requests?

Priorities?

Extremal rescheduling?

In case of delay or canceling operatons

Questions1

Basing on (what?) he/she complete schedule

How big is this schedule? Day/ week/ Years?

24 hours or 8?

How long one operation (loading / unloading) takes? 30min? 1-3h? Day?

He watching/ controlling un-&-loading process and in case of any delays or something like this - making changes in schedule

Completing process.

Is it manual process or automatical?